

# Better Places Scorecard 2009-10

Sort	Short Name	2008/09		Q1 2009/10				Q2 2009/10				2009/10				Latest Note
		Value	Target	Value	Target	Status	Short Trend	Value	Target	Status	Short Trend	Value	Target	Status	Short Trend	
BV119e CPAC9L AA	The overall % satisfied with parks/open spaces (2007-2010 stretch target)	72%	60%	Not measured for Quarters									77%			Final published Place Survey result from Communities and Local Government
L0117( LAA Local)	Increase in number of green flag award parks (2007-2010 stretch target)	12	10	Not measured for Quarters								14	12			
L0118( LAA Local)	Increase in number of green pennants (2007-2010 stretch target)	3	3	Not measured for Quarters								4	7			A verbal update will be given at the meeting.
L0127( LAA Local)	'Combined litter and detritus cleanliness score for the 3 super-output wards based on former BVPI 199a inspection and scoring methodology'	16.6 %	20%	16%	20%			14%	20%			14%	20%			
NI 1	% of people who believe people from different backgrounds get on well together in their local area	75.6 %	81%	Not measured for Quarters									77.9 %			Final published Place Survey result from Communities and Local Government
NI 6	% of people who take part in formal volunteering at least once a month.	21%		Not measured for Quarters									22.7 %			Final published Place Survey result from Communities and Local Government. No target was set for 2008/09.
NI 7	Environment for a thriving third sector	18.9 %		Not measured for Quarters									21.9 %			No target was set for 2008/09, this performance will act as baseline for future years. Targets for 2009/10 and 2010/11 are now set.
NI 140	Fair treatment by local services	60.8 %	62.6 %	Not measured for Quarters									62.6 %			Final published Place Survey result from Communities and Local Government
NI 154	Net additional homes		1657	Not measured for Quarters									1602			ABG Funding: £ 0

Sort	Short Name	2008/09		Q1 2009/10				Q2 2009/10				2009/10				Latest Note
		Value	Target	Value	Target	Status	Short Trend	Value	Target	Status	Short Trend	Value	Target	Status	Short Trend	
	provided															<p>Explanation of current performance:</p> <p>The effects of the economic downturn and subsequent stagnation of the housing market are expected to result in supply figures falling. This reflects the sharp decline in development activity and the number of new starts achieved during 2008/09.</p> <p>Due to the length of the lead-in time from project inception to the completion of new homes, the effects of the recession are likely to be seen in the local supply figures for the next two years.</p> <p>The number of residential applications decided fell from a high of 348 in 2007-08 to 297 in 2008/09 which will have a knock-on affect on the number of project starting on site in 2009-10.</p> <p>N.B. The current LAA target is 1602 for 2009-10 and is based on figures generated from the 5 year planning trajectory have been adopted as the LAA targets i.e. 1,602 for 2009/10 as opposed to the London Plan adopted figure of 680 per annum.</p> <p>The figures from the 5 year trajectory include...</p> <ol style="list-style-type: none"> <li>1. Unimplemented planning consents</li> <li>2. Allocated sites from the UDP</li> <li>3. Small windfall sites coming forward</li> <li>4. Empty properties brought back into use</li> </ol> <p>The timescales for all the sites that came out of this trajectory work were based on assumption. The figures that have been adopted as our LAA targets are best case scenarios if absolutely everything comes forward and in this respect are unrealistic.</p> <p>This issue has been raised with GOL who are at present unwilling to allow us to revert back to the 680 London Plan target. However this is a frozen target and we should be able to reassess the targets this coming year and agree more realistic figures.</p>

Sort	Short Name	2008/09		Q1 2009/10				Q2 2009/10				2009/10				Latest Note
		Value	Target	Value	Target	Status	Short Trend	Value	Target	Status	Short Trend	Value	Target	Status	Short Trend	
																<p>Current Activities:</p> <p>It is likely that applications under the threshold for affordable housing and therefore reliant on sales will increase as the market recovers. Over quarter one of this financial year the number of sales and the average house price has increased however figures are still considerably lower than this time last year.</p> <p>Activities are underway to support the delivery of larger projects i.e. those with an affordable housing element. These activities are listed in the exception report of NI 155.</p>
NI 158	% non-decent council homes	36%	36%	Not measured for Quarters								30%		?	?	<p>This is an annual indicator reported at the end of the year (Unlike BV184a).</p> <p>There were 5714 non-decent homes at the end of Q1 equating to 35% of the total stock (16,358). It is forecast that by the end of Q4 the target of 30% (HfH Business Plan 2009-14) will be exceeded with 4605 non-decent homes out of a total holding of 16,343 homes (28%)</p>
NI 175	Access to services and facilities by public transport, walking and cycling			Not measured for Quarters											?	<p>TfL data still not available. A meeting with TfL was held on 07 April and it was suggested to adopt a measure of access to schools and to GP surgeries subject to Lead Member's approval. Once this is approved, we will be able to set targets for this indicator.</p>
NI 186	Per capita reduction in CO2 emissions in the LA area		3.6	Not measured for Quarters								7.4		?	?	<p>This performance is measured annually by DEFRA, with figures published with a 2 year time lag. As such, the performance for 2008/9 of 4.9 (released by DEFRA in Sept 08) is based on 2006 data. Any effects made to this performance during 2008/9 will be published in 2010/11. The performance for 2008/9 showed an increase in the actual tonnes of carbon emitted in the borough compared with the previous year, however, the total population also increased so the overall performance of 4.9 tonnes per capita stayed the same. 2007 figures will be available in September 2009.</p>
NI 187a	Tackling fuel poverty – % of people receiving income based benefits living in homes with: (i)	13.5 3%		Not measured for Quarters								12.5 3%		?	?	<p>This Indicator relates to the SAP ratings of homes occupied by vulnerable households. Performance is assessed on the basis of a postal survey form sent to 5000 households (selected at random from a list supplied by the</p>

Sort	Short Name	2008/09		Q1 2009/10				Q2 2009/10				2009/10				Latest Note
		Value	Target	Value	Target	Status	Short Trend	Value	Target	Status	Short Trend	Value	Target	Status	Short Trend	
	Low energy efficiency															<p>Benefits and Local Taxation Service) that is sent out in December each year. The returned survey forms are analysed and returns submitted to DEFRA by the end of February.</p> <p>Although the results of the 2009/10 survey will not be known until February 2010, the results for 2008/09 showed that 13.5% of vulnerable residents were living in homes with a poor SAP rating of less than 35 (compared to this year's target of 12.5%) and 13.0% of vulnerable residents were living in homes with a good SAP rating of above 65 (compared to this year's target of 14.0%).</p> <p>The target is based on matching the average percentage decrease in England (0.8%).</p> <p>Haringey's Affordable Warmth Strategy 2009-19 will be published in Autumn 2009.</p>
NI 187b	Tackling fuel poverty – % of people receiving income based benefits living in homes with: (ii) High energy efficiency	13.0 4%		Not measured for Quarters									14%			<p>This Indicator relates to the SAP ratings of homes occupied by vulnerable households. Performance is assessed on the basis of a postal survey form sent to 5000 households (selected at random from a list supplied by the Benefits and Local Taxation Service) that is sent out in December each year. The returned survey forms are analysed and returns submitted to DEFRA by the end of February.</p> <p>Although the results of the 2009/10 survey will not be known until February 2010, the results for 2008/09 showed that 13.0% of vulnerable residents were living in homes with a good SAP rating of above 65 (compared to this year's target of 14.0%).</p> <p>The target is based on matching the average percentage increase in England (0.8%)</p> <p>Haringey's Affordable Warmth Strategy 2009-19 will be published in Autumn 2009.</p>
NI 192	Percentage of household waste sent	23.7 9%	28%	24.5 %	32%			24.0 3%	32%			24.3 8%	32%			<p><b>Explanation of current performance</b> Performance for September is 25.1%. The year to date</p>

Sort	Short Name	2008/09		Q1 2009/10				Q2 2009/10				2009/10				Latest Note
		Value	Target	Value	Target	Status	Short Trend	Value	Target	Status	Short Trend	Value	Target	Status	Short Trend	
	for reuse, recycling and composting (2007-2010 stretch target)															<p>recycling rate is below the stretch target of 32% for 2009/10, at 24.03%. Performance is below target owing to a number of factors that have led to the recycling rate being around 4-5% lower than would be expected based on previous years:</p> <ul style="list-style-type: none"> <li>- Changes in the method of apportioning household and non-household waste, resulting in more waste being counted as household waste than was previously.</li> <li>- A reduction in the reclaimed recycling from North London Waste Authority.</li> <li>- Application of new recycling contamination rate by NLWA.</li> </ul> <p><b>Current Activities</b> A detailed Recycling Action Plan is in place with the central aim of maximising performance in 2009/10 towards the 32% target, although this remains an extremely challenging target. The Environmental Resources management team meet weekly to review progress on the plan.</p> <p>The actions identified in the plan are estimated to have the potential to improve performance above the current YTD figure by a number of % points, with the majority of actions programmed to take effect from Oct 09 when a number of service developments will come into being. More detailed quantification of the expected impacts of actions is being undertaken as part of a service review referred to below.</p> <p>Key actions within the plan include:</p> <ul style="list-style-type: none"> <li>• Service review to be conducted in Sept/Oct 09 to identify most effective actions for performance improvement for implementation from Oct 09, supported and partially resourced by national body, Waste &amp; Resources Action Programme (WRAP).</li> <li>• Major communication drive programmed for Oct-Nov 09 to tie in with increased range of materials accepted (Oct 09) and completion of investment programme to provide mixed recycling collection to all households (with roll-out of flats above shops service, Oct 09)</li> <li>• Rolling programme of door-knocking in areas of low/medium participation and recycling presence at public</li> </ul>


Sort	Short Name	2008/09		Q1 2009/10				Q2 2009/10				2009/10				Latest Note
		Value	Target	Value	Target	Status	Short Trend	Value	Target	Status	Short Trend	Value	Target	Status	Short Trend	
																<p>events through 4-person participation team, throughout 09/10.</p> <ul style="list-style-type: none"> <li>• Weekend 'blitz' campaign to engage residents, giving out containers and information to all residents in an area (up to 1500 hh per day), started in July 09, programmed to run through autumn.</li> <li>• Expansion of materials accepted from Oct 09 (to also include plastic trays, bags and pots and cartons) will reduce contamination rate.</li> <li>• Addition of new materials for recycling at Reuse &amp; Recycling Centres, including all waste wood – Sept 09.</li> <li>• Alternative methods for calculation of household and non-household waste being investigated to provide more accurate household waste figure, with potential to be applied within 09/10.</li> <li>• Ongoing action to ensure Edmonton's bulk waste recycling facility is fully utilised by Haringey vehicles, and identification of opportunities to reclaim additional recycling from more vehicles.</li> <li>• Recycling facilities at all schools, a large number of community and faith centres. Continuing development in this area, with food waste collections for a minimum of 10 schools from Sept/Oct 09, and as further community links are built.</li> <li>• Two officers working on education and community engagement, including delivery of workshops and sessions in schools, community centres and the Environmental Education Centre at Hornsey Reuse &amp; Recycling Centre.</li> <li>• Trial supply of compostable liners for free to residents on selected rounds to encourage participation in food waste recycling service – ongoing since March 09.</li> <li>• Service change to reduce amount of uncontracted/flytipped trade waste being collected with household waste, with trial of coloured bags for flats above shops refuse collections to enable better identification of non-household waste – Aug 09.</li> <li>• Working with ReStore Community Projects to improve capture of recyclables or reusable bulky items at interface with Haringey Enterprise - ongoing.</li> <li>• On-the-go recycling bins in public places and recycling of street cleansing waste, in place.</li> </ul>

Sort	Short Name	2008/09		Q1 2009/10				Q2 2009/10				2009/10				Latest Note
		Value	Target	Value	Target	Status	Short Trend	Value	Target	Status	Short Trend	Value	Target	Status	Short Trend	
																<p><b>Best Practice</b></p> <p>During previous benchmarking exercises the Council has compared itself with the highest performing Borough within London: Bexley Council, to enable signposting of best practice. As a beacon Authority for waste and recycling as well as the highest performing Authority for NI192 within greater London, many lessons can be learned from Bexley. In terms of benchmarking it has several significant differences that mean Haringey would be unable to achieve similar recycling and composting rates.</p> <p>To assist us with this exercise Haringey have become active members of the NLWA '50% club' which is a vehicle to share best practice amongst the North London Borough's. The club is still in its infancy but over the next months members will hear from invitee Authorities to the group about successful schemes and initiatives and generally share best practice. Haringey has also actively engaged with WRAP (Waste and Resources Action Programme) who provided links with several Authorities who are performing well in selected service areas.</p> <p>In terms of authorities to benchmark against, Haringey will be looking at the following authorities who are in our family group and examining their service strength areas:</p> <p>Ealing – Doorstep recycling service collects a wider range of materials than Haringey and encourages participation with focussed communications. Flats recycling is widespread and supported by housing association information networks.</p> <p>Camden – Flats recycling services and Bring Sites cater for upwards of 40,000 residents with high tonnages collected.</p> <p>Islington – Flats recycling and waste reduction are two strength areas for Islington.</p> <p><b>Emerging Risk</b> No emerging unmanaged risk.</p>

Sort	Short Name	2008/09		Q1 2009/10				Q2 2009/10				2009/10				Latest Note
		Value	Target	Value	Target	Status	Short Trend	Value	Target	Status	Short Trend	Value	Target	Status	Short Trend	
																<p><b>Performance discussion date</b> Performance against 192 and other indicators is regularly reviewed by managers within the service. This indicator will be discussed at the Frontline Services Performance SMT in September and the Urban Environment performance DMT in September.</p> <p><b>Equalities Impact</b> Environmental Resources' communications plan for engaging residents on recycling aims to take into account of the diverse range of languages and communities within Haringey and overcome barriers to residents participating in services:</p> <ul style="list-style-type: none"> <li>- Full translations of key service leaflets into the most widely spoken community languages.</li> <li>- Maximising the use of imagery and clear, easily understood guidance in all communications materials.</li> <li>- Face-to-face engagement through door-knocking and attendance at public and community events, using staff with community languages wherever possible such as on weekend 'blitz' engagement campaigns.</li> <li>- Workshops delivered in schools (allowing key messages to be taken home to households that may not speak English as a first language) and to community and faith groups.</li> <li>- Assisted recycling collections provided to residents who require this service.</li> </ul> <p>The percentage of people who think recycling services are excellent or very good:- White British 68%, Other White 65%, Asian 67%, Caribbean 59%, African 64%, Mixed and Other 70%, Women 69%, Men 63%, Age 18-34 66%, 35-59 66%, 60+ 65%</p>
NI 195a	Percentage of highways that is assessed as having deposits of litter that fall below an acceptable level	10%	12%	6%	10%	✓	↑	10%	?	?	6%	10%	✓	↑	Data is reported by ENCAMS. Data for tranche 2, August to November, will be available for reporting in December.	
NI	Percentage of highways	22%	24%	14%	20%	✓	↑	20%	?	?	14%	20%	✓	↑	Data is reported by ENCAMS. Data for tranche 2, August to	



Sort	Short Name	2008/09		Q1 2009/10				Q2 2009/10				2009/10				Latest Note
		Value	Target	Value	Target	Status	Short Trend	Value	Target	Status	Short Trend	Value	Target	Status	Short Trend	
195b	that is assessed as having deposits of detritus that fall below an acceptable level															November, will be available for reporting in December.
NI 195c	Percentage of highways that is assessed as having graffiti that fall below an acceptable level	3%	3%	4%	3%			3%			4%	3%			Data is reported by ENCAMS. Data for tranche 2, August to November, will be available for reporting in December.	
NI 195d	Percentage highways that is assessed as having fly-posting that fall below an acceptable level	1%	1%	1%	2%			2%			2%			Data is reported by ENCAMS. Data for tranche 2, August to November, will be available for reporting in December.		
NI 198a(i)	Children travelling to school – mode of transport usually used - 5-10 years - cars (including vans and taxis, even if a taxi is carrying more than one child)	20.0 %	19.5 %	Not measured for Quarters								19.5 %		Data reported here is from the Haringey School Census provided by Children and Young Peoples Service. TfL will report data for this indicator to the Audit Commission using School Census figures provided to them by DfT. TfL are still in discussion with DfT about reporting arrangements. The School Travel Plan will undertake targeted work with schools over the coming months to increase the numbers of pupils using sustainable modes of transport to travel to school.		
NI 198b(i)	Children travelling to school – mode of transport usually used - 11-16 years - cars (including vans and taxis, even if a taxi is carrying more than one child)	5.4 %	4.8 %	Not measured for Quarters								4.7 %		Data reported here is from the Haringey School Census provided by Children and Young Peoples Service. The GLA have advised that the 08/09 figure has not been finalised and an update will be reported for this indicator in September 09.  The 09/10 outturn will be based on the school census to be undertaken in January 2010. TfL will report data for this indicator to the Audit Commission using School Census figures provided to them by DfT. TfL are still in discussion with DfT about reporting arrangements. The School Travel Plan will undertake targeted work with schools over the coming months to increase the numbers of pupils using sustainable modes of transport to travel to school. This work will recommence in earnest at the start of the new school year.  The target for this indicator remains challenging but		

Sort	Short Name	2008/09		Q1 2009/10				Q2 2009/10				2009/10				Latest Note
		Value	Target	Value	Target	Status	Short Trend	Value	Target	Status	Short Trend	Value	Target	Status	Short Trend	
																achievable.
QoL23 NI 4	% of people who feel they can influence decisions in their locality	40.3 %	43%	Not measured for Quarters									42.9 %			Final published Place Survey result from Communities and Local Government